

DOCUMENTS DELIVERED from NRLF during 2013 - 2014 (Web & Ariel Transmissions/Photocopies/Faxes)

Campus/ Library	Requesting Unit	Requests Received	Requests Filled	Requests Unfilled *	Method of Transmission					# Pages Transmitted or Copied
					Ariel **	Web Delivery	Fax	Mail	Loan ***	
UC Berkeley	ILL	506	420	86	-	381	-	-	39	4,354
	BAKER	173	158	15	-	146	-	-	12	1,742
	Branches	5,213	3,926	1,287	-	3,629	-	100	197	46,403
	Subtotal	5,892	4,504	1,388	-	4,156	-	100	248	52,499
UC Davis	Shields ILL	601	533	68	-	515	-	-	18	5,331
	HSL ILL	102	90	12	-	90	-	-	-	810
	Subtotal	703	623	80	-	605	-	-	18	6,141
UC Merced	ILL	226	190	36	-	188	-	-	2	2,057
UC San Francisco	ILL	226	211	15	-	210	-	-	1	2,028
UC Santa Cruz	ILL	382	296	86	-	293	-	-	3	2,883
UC Irvine	ILL	265	191	74	-	184	-	-	7	1,968
UC Los Angeles	ILL	348	285	63	-	279	-	-	6	2,856
UC Riverside	ILL	244	195	49	-	191	-	-	4	2,277
UC San Diego	ILL	325	295	30	-	292	-	-	3	2,860
UC Santa Barbara	ILL	330	300	30	-	294	-	-	6	3,426
Hastings	ILL	-	-	-	-	-	-	-	-	-
LLL	ILL	66	48	18	-	48	-	-	-	596
Stanford	ILL	64	56	8	-	54	-	-	2	594
Non-UC's	ILL	3,179	1,798	1,381	-	1,785	-	-	13	18,592
Total		12,250	8,992	3,258	-	8,579	-	100	313	98,777

* The primary reasons for unfilled requests are: (a) the item is in circulation; or (b) the issue/item containing the requested article/selection is not held by NRLF.

** Stopped using Ariel during FY 2013-14; will stop reporting with next FY's statistics.

*** When it's not possible to photocopy or scan a requested article/selection (usually due to the size or other physical characteristic of the volume), the item is loaned in lieu of copying.